Health Care Administration

Program Learning Outcomes

Learning outcomes represent culminating demonstrations of learning and achievement. In addition, learning outcomes are interrelated and cannot be viewed in isolation of one another. As such, they should be viewed as a comprehensive whole. They describe performances that demonstrate that significant integrated learning by graduates of the program has been achieved.

The graduate has reliably demonstrated the ability to

1. Address the needs of a variety of cultures and behaviours and respond to a diverse number of situations and environments using best patient practices to ensure positive health care operations.
2. Apply key principles and core concepts of quality and patient safety improvement to achieve enhanced patient outcomes and experiences in the healthcare setting.
3. Apply professional leadership concepts as a member of a multi-disciplinary health care team to meet the needs of patients with a culturally competent approach.
4. Communicate effectively with patients, families, and members of the inter-professional health care team in a therapeutic context to ensure positive health care experiences.
5. Practice within the legal, ethical and professional scope of practice in the province of Ontario as a member of the health care team.
6. Examine the impact of technology and informatics in health care and contribute to the maintenance of health-related documentation.